



July 28, 2016

Facilities Management 4th Quarter U Matter Celebration

MESSAGE FROM THE EXECUTIVE DIRECTOR:

The mission of Facilities Management (FM) is to support the University by enhancing the quality of our facilities. We do this through our collaboration in planning, designing, engineering, constructing, and most importantly maintaining our campus in a responsive, service-oriented, effective, and efficient manner.

As we prepare for the opening of the 90th fall semester for the University, we are challenged with completing numerous summer projects, building refreshes, new student orientation, and various activities. It is quite evident, that today's opening is far more complex than that of the first freshmen class in 1926 where 372 students were enrolled.

When the academic year ends, the pace on campus slows down, and many faculty and staff take a collective break for the summer. Here in Facilities, we don't slow down, we gear up as we work 24/7/365. Each member of our team brings unique skills, talents, knowledge, and expertise to the university everyday. From zone to zone, trade to trade and person to person we have many different challenges that require unique solutions. Sometimes these solutions are not always clear, but nevertheless, we pull together to solve problems, address emergencies, and provide support to other areas of the university community to achieve our mission.

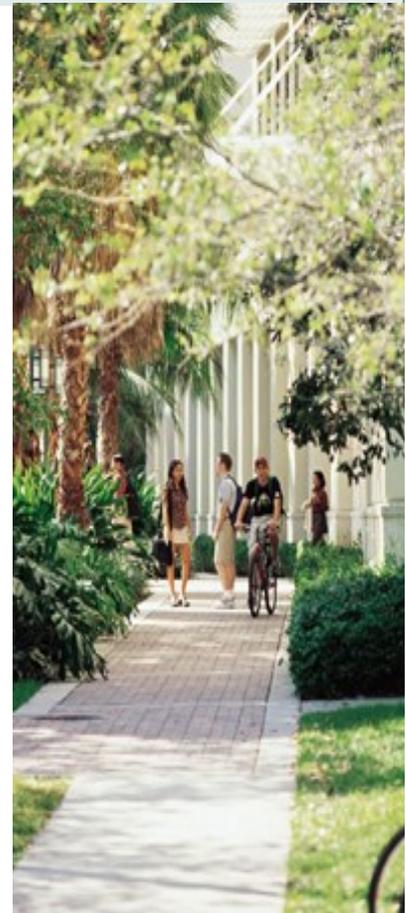
It has been just over two years in my capacity, and each quarter I have written a note expressing my sincere gratitude, and/or pointing out the numerous accomplishments that we have made as a team of talented FM individuals. It is all the more important for us to take a well deserved moment to reflect and appreciate what it is to be a Facilities Maintenance Professional. The departmental accomplishments represented in this U Matter newsletter confirm the tremendous amount of work completed this summer.

Employees are the heart and soul of our organization, and as we welcome new talent to our team, and congratulate members of the long services award, we must also, on occasion, say goodbye to members of the Facilities family who go on to pursue new chapters in their lives. These farewells are important given the amount of time, dedication, and contributions they have made to Facilities and to the University. With that said, please join me in wishing Bob Churchill the very best in his retirement from the University after 19 years of service.

Thank you all for your service and dedication to the University and to each other as a member of our FM family. I am extremely proud of our team, your accomplishments and how we continue to come together to make our University an even better place for our students, faculty and staff.

A handwritten signature in blue ink, appearing to read 'James Sprinkle'.

James Sprinkle



Today's Events

Welcome

Breakfast

Keynote Speaker

(Dean Prilleltensky)

Team Building Exercise

4th Quarter Review

Award Ceremony

Special Appreciation



2ND QUARTER DIRECCT AWARDEES



Davichan Ramnarine was recognized for the Diversity Award.

Davichan demonstrated tremendous acceptance and respect for University employees and their families. Davichan worked with limited resources to serve people from all cultures and backgrounds who reside in the University's leased homes in Coral Gables and Four Fillies. As a result, he is well respected by home owners and residence and continues to accomplish assigned work orders while treating others with respect and dignity regardless of ethnicity.

Jorge Perez was recognized for the Compassion Award.

Jorge recommended that we recognize our zone three personnel that were out as a result of injuries. He recalled how he felt when his teammates sent him a card wishing him well and a prompt return. It gave Jorge a sense of team spirit that he did not forget. Jorge is a great team player full of compassion and caring for his fellow teammates.



Sabrina Hoffman was recognized for the Teamwork Award.

Sabrina's attitude exemplifies that of a consummate professional. Engaging and working well with numerous managers and their teams. Sabrina constantly communicates honestly and openly to support her colleagues in the pursuit of common goals. Sabrina has worked on several major projects including U Matter, the FCS Survey and deferred maintenance, all of which impact the entire campus and team. Additionally, Sabrina has continued to support Sr. Managers while her counterparts were away, and has also taken the time to train new hires.



Orlando Escorcía was recognized for the Creativity Award.

Using innovative methods, Orlando is working with vendors to clearly identify drains that connect to the canals and water system. Orlando's goal to identify the drains will help the University community prevent from dumping hazardous materials into these drains. Orlando's creativity and flexibility demonstrated his active pursuit for new and better ways to achieve optimal results, even for our environment.



2ND QUARTER DIRECCT AWARDEES CONT'D



Mike Perdomo was recognized for the **Responsibility** Award.

While in route to a meeting, Mike became aware of a fire alarm at Pearson Residential. After investigating, he found that there was a leak underground resulting in the system pressure loss. Mike immediately took action and engaged the necessary resources to temporarily provide water to the fire sprinkler line (a significant task to accomplish). Mike's level of responsibility in this crisis demonstrated a high level of accountability to ensure a successful outcome. Mike coordinated all repair efforts and stood by until all was completed; he made the University his priority and left that evening at 10PM after almost a 13 hour day!

Manny Muniz is was recognized for the **Excellence** Award.

Manny took it upon himself to creatively resolve the jamming of 700 students trash chutes in housing. Upon inspection of the chute, Manny determined the 4th floor section of the chute had rusted through leaving sharp edges exposed. Manny saved the University more than \$7,000 by taking it upon himself to deliver quality work with his team to resolve the issue vs contracted services. Although it was a team effort, Manny led the effort with great enthusiasm, demonstrating passion and distinction.

3RD QUARTER DIRECCT AWARDEES

Cecil Bowen was recognized for the **Integrity** Award.

Cecil's truthfulness and sincerity was recently demonstrated in his willingness to assist a student in distress. The student had difficulty closing his car window and was concerned that the rain would ruin his car if the window was left open. Using his automotive skills, Cecil fixed the problem. The student was very thankful and insisted that Cecil take a monetary rewarded as an expression of gratitude. Cecil refused the student's offer and wished him well. Cecil's actions were a true example of integrity.



Trent Williams was recognized for the **Responsibility** Award.

Trent exhibited tremendous pride and accountability in his actions and took it upon himself to repurpose three light poles from the School of Nursing construction project, and reinstalled two at University Center patio and one at Campo Sano walkway. His action not only ensured long term success for the University but greatly reduce the hazards our community faces by providing adequate lighting during evening hours.



3RD QUARTER DIRECT AWARDEES CONT'D



Frank Joslyn was recognized for the **Excellence** Award.

Frank strives for accuracy and quality when responding to on-going issues with an upset customer. Frank listened to the customer's concerns, and immediately came to the building to meet and to assess the problem. The customer stated, "What was most impressive was that Frank worked on the door did not leave until the door was functioning properly. He takes pride in his workmanship and customer service skills are outstanding."



Vernell Berry was recognized for the **Compassion** Award.

Vernell's long standing tenure with the University shows his true passion and dedication to demonstrate empathy and understanding for others, working hard to resolve issues not only for his customers, but fellow colleagues. Vernell recently received the long service awards for his 40 plus years with the University.



Joe Vazquez was recognized for the **Excellence** Award.

Joe persistently strives to create better ways to do what he does. He does not rest on his accomplishments but rather builds on them in his professional and personal journey. He sets new standards in our organization and expects more of himself than his internal and external customers do. He is the foundation of the team and does not become complacent with his tasks. He pushes full steam ahead and is ready to tackle the next item.



Henry Blanco was recognized for the **Creativity** Award.

Henry's innovative idea for procuring and installing solar reflectors on crosswalks across campus has made a significant impact to the safety of pedestrians on the Coral Gables campus. Prior to his efforts, our crosswalks were difficult for our night drivers to see. Through his research, he saved the University thus far over \$8,000 by identifying a specialized vendor. Embracing innovation and originality Henry's efforts demonstrate true creativity.

Rogelio Sampson was recognized for the **Teamwork** Award.

Rogelio constantly engages other zones with matters that need follow up. Recently Rogelio reacted to a call for no hot water at Walsh Tower. Although he could not repair this issue (electrician needed), he immediately partnered with the housing team to resolve the issue. Rogelio takes ownership to resolve issues during second shift, constantly taking partners and communicating as needed, showing true team work.

WORDS OF WISDOM

“In **DIVERSITY** there is beauty and there is strength.”

- Maya Angelo

“The greatness of a man is not in how much wealth he acquires, but in his **INTEGRITY** and his ability to affect those around him positively.”

- Bob Marley

“The price of greatness is **RESPONSIBILITY.**”

- Winston Churchill

“We are what we repeatedly do. Therefore,

EXCELLENCE is not an act, but a habit”

- Aristotle

“Until you have true **COM-PASSION**, you cannot recognize love.”

- Bob Thurman

“**CREATIVITY** is intelligence having fun.”

- Albert Einstein

“**TEAMWORK** is the secret that makes common people achieve uncommon results.”

- Ifeanyi Onuoha

NEW HIRES

Adrian Costache- Painter under the leadership of Georgia Norton

Orelbe Caballero– Plumber under the leadership of Maria Sanchez

Marc Shuminer– Environmental Auditor (temporary) under the leadership of Son Vo

Alex Ginarte- HVAC Mechanic (temporary) under the leadership of Jose Varona

Gabriella Gutierrez- Casual Worker (temporary) under the leadership of Sonia Baquero

PROMOTIONS

Frank Joslyn was promoted to Access Control Project Coordinator under the leadership of Alex MacNamara

Miguel Perona was promoted to Sr. Locksmith under the leadership of Alex MacNamara

Malcolm Graham was promoted to Senior Manager, Facilities & Operations at RSMAS campus

Joe Vazquez was promoted to Senior Facilities Operations Control Representative at RSMAS campus

RETIREMENTS

Robert Churchill retired after 19 years of service with Facilities Management as a Licensed HVAC Mechanic

GABLES OPEN POSITIONS

Facilities Operations Control Representative (3rd Shift)

Maintenance Mechanic—Housing

Painter for Zone 2 and Zone 3

Sr. Locksmith—Access Control (1– 9 pm)

Sr. Energy Technician

Manager, Energy Systems

HVAC Mechanic, Licensed

REFER A FRIEND!!



DEPARTMENT ACCOMPLISHMENTS

(GABLES AND RSMAS)

Stats: March 2016—May 2016

Type	Totals
Reactive	8,870
PM	9,504
Projects	1,572
M.I.	2,973
Total Work Orders	22,398
Total Man Hours	41,000

Work Control Submissions

Type	Totals
iService Requests	8,235
Phone Calls Received	15,652
FCS Surveys	64

“At the U, we transform lives through teaching, research, and service.”

ANNIVERSARIES

OVER 282 YEARS OF COMBINED EXPERIENCE!

MARCH

Name	# of
Eli Stephan	2
Robert Gibson	3
Jose Vasquez	3
Samuel Dumond	4
Frankie Gonzalez	5
Anthony Moncrieffe	5
Anthony Salve	6
Frank Joslyn	8
Oscar Anaya	10
Enrique Bello	10
Eliseo Duarte	11
Vernell Berry	41

APRIL

Name	# of
Hector Belisle	2
Luis Penaranda	13

MAY

Name	# of Years
Rogelio Sampson	1
Eric Wiedeke	2
Yuri Leon	9
Cristina Barrera	9
Selvon Villafana	9
Sonia Baquero	10
Jerman Johnson	10
Malcolm Graham	27
Ramiro Arocha	36
Milton Davis	43



HEALTH TIPS

Cook from scratch– to have complete control of what you eat.

Don't skip breakfast– it kick –starts your metabolism and keeps you alert and awake.

Drink more water– avoid empty calories from things such as fizzy drinks, energy drinks & juices with added sugar.

Sleep well– sleep affects how well you learn, grow, and act.

Keep active– exercise is an essential factor in staying healthy.

Use this code to [nominate team members](#) who exemplify the DIRECCT behaviors:



OR Visit
www.umiami.edu/umatter



HURRICANE PREPAREDNESS

Hurricanes or tropical cyclones are among nature's most powerful and destructive phenomena. If you live in a susceptible area, you need to be prepared.

A basic emergency supply kit should include the following recommended items:

- One gallon of water per person per day for drinking and sanitation
- Food, at least a three-day supply of non-perishable food
- Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert
- Flashlight and extra batteries
- First aid kit
- Whistle to signal for help
- Moist towelette, garbage bags and plastic ties for personal sanitation
- Wrench or pliers to turn off utilities
- Manual can opener for food
- Cell phone with chargers, inverter or solar charger

ROADMAP INITIATIVES

During President Julio Frenk's inaugural he outlined ideas to propel the University of Miami toward its greatest aspirations by its 100th year anniversary. President Frenk shared four defining visions for UM's future: to be the hemispheric university; the excellent university; the relevant university; and the exemplary university.

The Roadmap to Our New Century builds upon ideas and questions shared during the university-wide Listening Exercise and proposes eight areas of enormous potential for the University: 100 Talents, Problem-based Interdisciplinary Collaboration, Hemispheric Innovation Hub, Hemispheric University Consortium, Culture of Belonging, Access with Excellence, University-wide Platform for Educational Innovation, and Basic and Applied Science and Engineering.

The University values your opinions and as such, this initiative gives each one of you the opportunity to contribute your ideas and give feedback about the changes that will be made on campus. We encourage you to visit the Roadmap website at www.president.miami.edu/roadmap to share your thoughts.



1. President Frenk's initiative which outlines a vision of innovation, new ventures, product development, facilities supporting innovation is called?
2. The art piece in front of Cox is based on which atom on the periodic table?
3. The interior design of the SCC/SAC has a pattern resembling which natural disaster?
4. The Cox science building's stair case is designed based on what biological structure?

1 Hemispheric Innovation Hub 2. Carbon Atom 3. Hurricane. 4. DNA Structure



FACILITIES MANAGEMENT | UNIVERSITY OF MIAMI