

Facilities Management CELEBRATION



June 25th, 2015

TODAY'S EVENTS

Welcome

Breakfast

DIRECCT Activity

Department Accomplishments

Quarterly Employee Recognition

What's Next?

Closing Remarks



MESSAGE FROM THE DIRECTOR:

Last fall we formed a Strategic Initiatives committee consisting of innovative and imaginative members from the division. We began a series of meetings to review and discuss areas of opportunity to re-evaluate and revise both our goals and priorities. These working sessions resulted in the identification of 10 individual strategies with defined goals aligned with our Common Purpose and "DIRECCT" behaviors. The committee has now moved into focused and expanded working groups with additional members of the division added to increase the range of objectivity for the organizational needs of each strategy. The working groups will continue to meet and report quarterly to the leadership team on the progress of each initiative. The strategies, individual goals, champions and co-champions are listed below.

PLANNING: Partner with key stakeholders to develop proactive, integrated, and focused plans in all functional areas.

Champion: Ruth Rubi Co-Champion: Edith Candelaria

HUMAN CAPITAL: Recruit, develop and retain a highly skilled, professional, and motivated diverse team.

Champion: Georgia Norton Co-Champion: Gabriella MacRoberts

PROCESSES: Deliver operational excellence by optimizing business practices.

Champion: Alex MacNamara Co-Champion: Norman Pasquier

CUSTOMER SERVICE: Partner with customers to provide superior, quality and timely service that exceeds expectations.

Champion: Eli Stephan Co-Champion: Nick Poynter

REPORTING: Accurate, accessible, transparent and timely information to support decision making.

Champion: Sonia Baquero Co-Champion: Humberto Franquiz

FISCAL RESPONSIBILITY: Responsible planning and management of University resources.

Champion: Barbara Ham Co-Champion: Elaine Penagos

COMMUNICATION: Timely, consistent, meaningful communication to all internal & external stakeholders.

Champion: John Tallon Co-Champion: Craig Cromer

SUSTAINABILITY: Judicious conservation & restoration of University & community resources.

Champion: Jose Varona Co-Champion: Teddy L'Houtellier

TECHNOLOGY: Leverage innovative ideas and technology to enhance daily operations.

Champion: Son Vo Co-Champion: Ana Quintana

SAFETY: Emphasize a safe work environment for our employees through education and training.

Champions: Jim Willis, Maria Sanchez Co-Champion: Ramses Perez

I am confident that we will continue to improve the campus as we move through the busy summer months. I want to thank you for your individual contributions and for making Facilities Management an outstanding organization and team.

James Sprinkle
Director of Facilities

3RD QUARTER DIRECCT CHAMPS



Fernando Cabrera is being recognized for the Diversity Award

Fernando supports and exceeds the needs of Richter Library's students, faculty, and staff. He supports daily operations of the library in a professional and expert manner.

Mike Perdomo is being recognized for the Integrity Award

Mike has demonstrated a high level of responsibility and accountability during the Fire and Safety shop management transition. Mike's top priority is the safety and security of our University.



Joaquin "Tico" Rivero is being recognized for the Responsibility Award

Tico takes accountability for his performance and the access of the entire University in a professional and responsible manner. Tico supports our customer's needs and focuses on the long term success of our University with pride!



Elaine Penagos is being recognized for the Excellence Award

Elaine has been a key resource for multiple departments in the Real Estate and Facilities division. Elaine strives to support the Facilities Management team's goals with top quality and distinction.

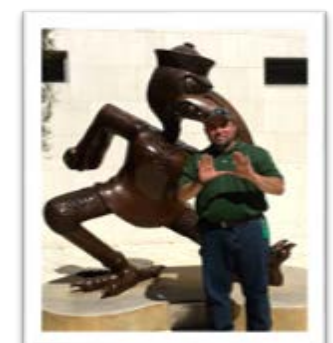


Reidel Diaz is being recognized for the Creativity Award

Reidel has led the development of improved data analysis and reporting tools for Energy operations. He finds creative solutions to keep our building systems operating at their optimum.

Elias Rivera is being recognized for the Teamwork Award

Beyond responding to emergencies, Elias is consistently engaged in his job with a positive attitude to respond where needed on campus.



DEPARTMENTAL PROMOTIONS & ZONE CHANGES:

Son Vo, hired as Sr. Facilities Manager, assumed leadership of Environmental Services Contract Administrator, and Auxiliaries Zone.

Ramses Perez, promoted to Facilities Manager, Academic Zone 2 alongside Jim Willis.

Georgia Norton, Sr. Facilities Manager, assumed leadership of Academic Zone 3.

Craig Cromer, Facilities Manager, transitioned to Academic Zone 3, alongside Georgia Norton.

Eli Stephan, Sr. Facilities Manager, assumed leadership of Facilities Customer Service, 3rd Shift, and Elevator Maintenance.

Sonia Baquero, Facilities Manager assumed new role as Manager of Business Operations.

John Tallon, hired as Sr. Facilities Manager, assumed leadership of Housing.

Maria Sanchez, Sr. Facilities Manager, assumed leadership of Academic Zone 1, and 2nd Shift.

Manny Muniz, Maintenance Lead, transitioned from 2nd Shift to Housing.

Alex MacNamara, Sr. Facilities Manager, assumed leadership of Fire Safety Operations, as well as new role of FM Construction and Building Standards liaison.

Jose Varona, Manager of Energy Systems, assumed leadership of all HVAC mechanics, now merged with the Energy shop.

4TH QUARTER ANNIVERSARIES

MARCH # of YEARS

| | |
|---------------|----|
| Vernell Berry | 40 |
| Daniel Klopp | 16 |
| Oscar Anaya | 9 |
| Enrique Bello | 9 |
| Frank Joslyn | 7 |
| Anthony Salve | 5 |
| Samuel Dumond | 3 |
| Robert Gibson | 2 |
| Eli Stephan | 1 |

APRIL # of YEARS

| | |
|-------------------|----|
| Jorge Garcia | 12 |
| Luis Penaranda | 12 |
| William Rodriguez | 7 |
| Hector Belisle | 1 |

MAY # of YEARS

| | |
|----------------|----|
| Milton Davis | 42 |
| Ramiro Arocha | 35 |
| Sonia Baquero | 9 |
| Jerman Johnson | 9 |

Over 180 years of combined experience!



Be Smoke Free!

Quitting Smoking can be a challenging process, but with the aid of group classes led by a certified tobacco treatment specialist through the University's BeSmokeFree program, individuals can get the support and tools necessary to become tobacco free!

Attend the next session on August 5th, or find more information and class schedules at www.miami.edu/besmokefree

DEPARTMENT ACCOMPLISHMENTS

4th Quarter Stats
March – May 2015

| Type | Totals |
|------------------------|-----------------|
| Reactive | 5849 |
| PM | 8250 |
| Projects | 1284 |
| M.I. | 3057 |
| Total Work Orders | 18440 |
| Total Man Hours | 33368.13 |

Work Control Submissions
March – May 2015

| Type | Totals |
|----------------------|--------|
| iService Requests | 16014 |
| Phone Calls Received | 7811 |



1. The University of Miami’s new president, Dr. Julio Frenk, will step down from what University before assuming his new role?
2. What is our common purpose?
3. How many millions of dollars were spent on research and sponsored programs last year by UM?
4. True or False: You can nominate a Facilities team member for only one DIRECCT behavior?

1. Harvard. 2. At the U, we transform lives through teaching, research, and service. 3. \$330 million. 4. False, you can nominate for each behavior as many times as you'd like!

HURRICANE PREPAREDNESS

Are you prepared for hurricane season? Most of us don’t acknowledge the thought that hurricane season has started. Hurricane season in the Atlantic Ocean began June 1st – and ends November 30th.

Do you need tips to be prepared or to check your list of all the things you have?

Here are several tips on how to keep safe & protected for hurricane season.

- Prepare your family: At least have one person in your family know the basic first aid – the American Red Cross or your nearest fire department or police station teaches these classes. Adding on to this you should also have an emergency first aid kit & most importantly an evacuation plan.
- Protection: Protect your windows with plywood shutters or storm shutters.
- Make sure to have plenty of fuel, water, food & supplies.
- Be ready to put your evacuation plan into action. If told to evacuate immediately do so. DO NOT HESITATE!!

Have a safe hurricane season!



Use this code to nominate team members who exemplify the DIRECCT behaviors!