



Facilities Management CELEBRATION

March 24, 2016



TODAY'S EVENTS

Welcome

Breakfast

RSMAS

Team Building Exercise

2nd & 3rd Quarter Review

Award Ceremony

Closing Remarks



MESSAGE FROM THE DIRECTOR:

Spring has arrived!

Thank you all for your efforts and dedication during the fall and spring opening.

Your efforts made a tremendous difference in keeping the campus operational during one of the most challenging and significant spring semesters in University history; with various FPL shutdowns, the utility plant electrical switchgear change out, the inauguration of President Julio Frenk and the CNN Republican Presidential Debate.

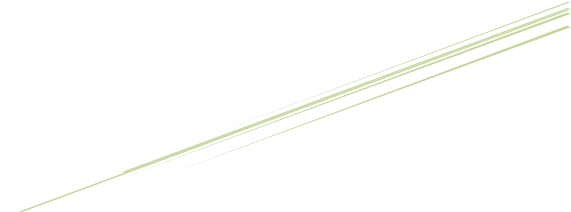
This newsletter not only highlights your work i.e., projects, preventative maintenance, event support etc., but also focuses on our remarkable staff receiving employee recognitions. It also takes the opportunity to celebrate and recognize employee longevity.

I am impressed with the loyalty and commitment of our fellow Facilities' team members within our department and the University. About 20% of our staff members have more than 20 years of service with the University. Most recently, we had two retirees, Jim Willis and Carlos Vidales, leading the way with over 40 years of work and dedication to the department. Congratulations to all who received recognition awards during our last Long Service event, and a special thanks to those who joined and supported them!

With our focus on year-end activities and planning for our upcoming summer projects and events, let us not lose focus of our common purpose, DIRECCT values and behaviors. Your increased effort and commitment to enhance the services we provide is greatly appreciated and impactful.

As always, thank you for all that you do for the University and for Facilities Management.

James Sprinkle
Director of Facilities



1ST QUARTER DIRECCT CHAMPS



Reidel Diaz is being recognized for the **Responsibility Award**

Reidel has single-handedly performed the tracing, labeling and rewiring of all Merrick Bldg. control wires. The roof-refurbishment project at Merrick was going to impact to all building-level controllers and A/C unit controls. Reidel took on the responsibility of identifying all conductors, labeling their terminals, rewiring all controls wires into a new terminal block, and replacing outdated or inoperable devices in the control system

Frank Rivero is being recognized for the **Responsibility Award**

Frank is a well-rounded, professional and diligent mechanic who over the last quarter took it upon himself to resolve all aspects of Zone 1 issues, and furthermore supported access control with service calls/work orders. Frank follows up with all types of work order trades, training new team members of the team, and ensures that all types of work order trade and training new team members of the team.



Jaymmer Miro is being recognized for the **Excellence Award**

Jaymmer has a stellar attitude each day and does anything he can to assist our customers and his co-workers. Jaymmer works in all of the housing facilities with various tasks and does not mind the ever-shifting priorities that we face each day, actively seeking opportunities to learn, grow and improve performance.

Koko Chin-Fatt is being recognized for the **Excellence Award**

Koko ensures that customer expectations are exceeding by following up on vendors and contractors to ensure work is completed accurately and efficiently. Her rigor and passion of excellence and vendor accountability has led to thousands of dollars on savings found in invoice errors from contractors.



Rudy Rodriguez is being recognized for the **Compassion Award**

Rudy Rodriguez has demonstrated his compassion at work. His compassion generates positive emotion, shape employees' long-term attitudes and behaviors. His role is vital to employee morale, teamwork and customer satisfaction.

Luis Penaranda is being recognized for the **Teamwork Award**

Serving campus wide requests, on average of 30 work orders each day, Luis supports his colleagues and team by communicating work load to work together to meet customers' needs. Access control can be very demanding but Luis maintains his engagement with the team on all shifts to achieve optimal results.



NEW HIRES

Marta Santiago – Sr. Administrative Assistant under the leadership of James Sprinkle and Sonia Baquero.

Eliezer Sanchez – Access Control Manager under the leadership of Alex MacNamara.

Miguel Golan – Housing Maintenance Mechanic under the leadership of John Tallon.

Ricardo Baldrich – Housing painter under the leadership of John Tallon.

Joe Wright – Operations Project Coordinator under the leadership of Sonia Baquero.

Dennys Bayona – Supervisor, Facilities Work Control under the leadership of Eli Stephan.

Patrick Stiger & Sandra Frazier – Facilities Operations Controls Reps. under the leadership of Dennys Bayona.

John Wall – Sr. Facilities Operations Controls Rep. under the leadership of Dennys Bayona.

Ethasor Rafael Akpejiori – Energy Project Coordinator under the leadership of Jose Varona.

Willy Perez – Access Control, casual worker, under the leadership of Alex MacNamara.

PROMOTIONS

Norman Castillo – 2nd Shift Maintenance Mechanic supporting under the leadership of Maria Sanchez.

Christhal Cannon – Sr. Facilities Operations Control Rep. working under the leadership of Dennys Bayona.

Reidel Diaz – Building Systems Manager working under the leadership of Jose Varona.

RETIREMENTS

Carlos Vidales retired after 43 years of service as a maintenance mechanic within Facilities.

Jim Willis retired as Sr. Manager, after 43 years of service within Facilities Management.

OPEN POSITIONS

- Sr. Energy Technician
- Sr. Locksmith
- Plumber – Academic Zone 1
- Painter (3) Academic Zone 2 and Zone 3
- HVAC Licensed (2)
- Manager – Energy Systems

2nd Quarter Anniversaries

SEPTEMBER	# of YEARS
Walter Wilcox	41
Rodolfo Rodriguez	30
Davichan Ramnarine	25
Angel Ruiz	14
Jorge Perez	8
Douglas Carroll	3
Terence Bagby	1

OCTOBER	# of YEARS
Carlos Perez	35
Rey Angel	28
Georgia Norton	15
Jorge Gonzalez	9
Steve Martin	9
Lazaro Peguero	8
Stephen Porter	8
Jaymmer Miro	3
Jose Varona	2

NOVEMBER	# of YEARS
Ricardo Cabrera	13
Fernando Caraballo	12
Maria Sanchez	12
Joaquin Rivero	8
Jesus Gonzalez	4

Over 285 years of combined experience!

3rd Quarter Anniversaries

DECEMBER	# of YEARS
Christhal Cannon	10
Perez Ramses	9
Israel Cruz	8
Manuel Muniz	6
Michael Perdomo	6
Gregory Jones	5
Jeffery Owens	4
Son Vo	1

JANUARY	# of YEARS
Robert Churchill	19
Roberto Palacios	6
Gerald Fajardo	4
Juan Roman	3
John Tallon	1
Alex Zambrano	1

FEBRUARY	# of YEARS
Cecil Bowen	14
Joel Macias	9
Francisco Rivero	9
Ronal Viera	9
Teresa Perez	8
Ruben Valdes	4
Orlando Escorcia	3
Alberto Serrano	2

Over 140 years of combined experience!

DEPARTMENT ACCOMPLISHMENTS

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2nd Quarter Stats

3rd Quarter Stats

September 2015 – November 2015

December 2015 – February 2016

Type	Totals
Reactive	7,648
PM	8,483
Projects	957
M.I.	3,868
Total Work Orders	20,956
Total Man Hours	29,039.5

Type	Totals
Reactive	7,208
PM	8,200
Projects	869
M.I.	3,033
Total Work Orders	19,310
Total Man Hours	29,039.5

Work Control Submissions
September 2015 – November 2015

Work Control Submissions
December 2015 – February 2016

Type	Totals
iService Requests	9,494
Phone Calls Received	17,699
FCS Surveys	70

Type	Totals
iService Requests	8,906
Phone Calls Received	18,136
FCS Surveys	82



1. What country is President Julio Frenk originally from?
2. Who was UM's first President?
3. Every Wednesday during the academic year, what happens in the Foote Green?
4. What is the interior of the Shalala Student Center design inspiration?

1 Mexico 2. Bowman Foster Ashe 3. Farmers Market 4. Hurricane

CORPORATE RUN

Recruit the largest team for Team UM and win the coveted President's Cup Challenge, walking away with a cool trophy, bragging rights, and special prizes.



Use this code to nominate team members who exemplify the DIRECCT behaviors!

LONG SERVICE AWARD RECIPIENTS

Name	Years
Ramiro Arocha	35
Clifford Benjamin	40
Vernell Berry	40
Christhal Cannon	10
Manuel Figueroa	35
Marlon Hogg	10
Georgia Norton	15
Carlos Perez	35
Myra Lynn Rambo	10
Rodolfo Rodriguez	30



save the date

Friday, April 1st
1pm to 5pm

**2016 Real Estate
& Facilities PICNIC**




**Be ready for some
FUN AND GAMES**

Details to follow soon





UNIVERSITY
OF MIAMI



FACILITIES
MANAGEMENT